



CASE STUDY

AUGMENTING THE CUSTOMER'S
DEVELOPMENT STAFF

CLIENT BACKGROUND

The client is a mutual insurance company with 115 years of experience serving policyholders' property-and-casualty insurance needs. Expanding rapidly they are also serving as a super-regional insurance company for individuals, families, and businesses all over the Midwestern, Northwestern and Southwestern United States.

CLIENT INDUSTRY

Insurance



INDUSTRY CHALLENGE

The existing system to handle operations needed daily monitoring of jobs (nightly cycle and on weekend), resolution of production support ticket, implementation and modification of code as per the requirement.

As there were no extra resources available with client to take care, they were facing a lot of challenges. They wanted to streamline the existing process as well as implement the new system.



THE SOLUTION

1

Programmers.io walked in as a possible outsourcing solution for augmenting the customer's development staff

2

We did an in-depth research to understand their architecture. We had regular meetings with client to understand their business and tools used in their system.

3

After investing ample time our team started providing support during night hours and resolving support tickets as per requirement.

4

We ensure transparency in our processes and keep in regular contact with the client to update them

OVERALL IMPACT ANALYSIS



Extended
existing team



Reduced
development
time



Accelerated
development



Doubled
revenue



Overall
performance
improvement



ABOUT US

Programmers.io is your one stop solution for every IT related requirement. Certified and partnered with world's leading tech giants like IBM, Google, Microsoft, we have come a long way, working for 100+ clients pertaining to various industries.

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